## Visit Europe Media Exchange, TORONTO, November 4, 2009 Media Survey Exhibitor Survey

| Media Survey                   |                 |               |     |  |
|--------------------------------|-----------------|---------------|-----|--|
| The Venue - The Fairmont Royal | York            | 4.73 Averag   | ie  |  |
| 5 Excellent                    | 12 of 15 respor |               | 80% |  |
| 4 Very Good                    | 2/15            |               | 13% |  |
| 3 Good                         | 1/15            |               | 7%  |  |
| 2 Fair                         | 0/15            |               | 0%  |  |
| 1 Poor                         | 0/15            |               | 0%  |  |
| The Organization of the Event  |                 | 4.20          |     |  |
| 5 Excellent                    | 6/15            |               | 40  |  |
| 4 Very Good                    | 7/15            |               | 47  |  |
| 3 Good                         | 1/15            |               | 7   |  |
| 2 Fair                         | 1/15            |               | 7   |  |
| 1 Poor                         | 0/15            |               | 0   |  |
| The Format                     |                 | 4.07          |     |  |
| 5 Excellent                    | 5/15            |               | 33  |  |
| 4 Very Good                    | 7/15            |               | 47  |  |
| 3 Good                         | 2/15            |               | 13  |  |
| 2 Fair                         | 1/15            |               | 7   |  |
| 1 Poor                         | 0/15            |               | 0   |  |
| The Time Frame (time of year)  |                 | 4.14          |     |  |
| 5 Excellent                    | 5/14            |               | 36  |  |
| 4 Very Good                    | 6/14            |               | 43  |  |
| 3 Good                         | 3/14            |               | 21  |  |
| 2 Fair                         | 0/14            |               | 0   |  |
| 1 Poor                         | 0/14            |               | 0   |  |
| Satisfied your Business Needs  |                 | 3.87          |     |  |
| 5 Excellent                    | 4/15            |               | 27  |  |
| 4 Very Good                    | 6/15            |               | 40  |  |
| 3 Good                         | 4/15            |               | 27  |  |
| 2 Fair                         | 1/15            |               | 7   |  |
| 1 Poor                         | 0/15            |               | 0   |  |
|                                |                 |               |     |  |
| Website                        |                 | 4.07          |     |  |
| 5 Excellent                    | 5/14            |               | 36  |  |
| 4 Very Good                    | 5/14            |               | 36  |  |
| 3 Good                         | 4/14            |               | 29  |  |
| 2 Fair                         | 0/14            |               | 0   |  |
| 1 Poor                         | 0/14            |               | 0   |  |
| Online Registration            |                 | 4.20          |     |  |
| 5 Excellent                    | 6/15            |               | 40  |  |
| 4 Very Good                    | 6/15            |               | 40  |  |
| 3 Good                         | 3/15            |               | 20  |  |
| 2 Fair                         | 0/15            |               | 0   |  |
| 1 Poor                         | 0/15            |               | 0   |  |
| Online Appointment Requests    |                 | 3.80          |     |  |
| 5 Excellent                    | 3/15            |               | 20  |  |
| 4 Very Good                    | 8/15            |               | 53  |  |
| 3 Good                         | 3/15            |               | 20  |  |
| 2 Fair                         | 0/15            |               | 0   |  |
| 1 Poor                         | 1/15            |               | 7   |  |
| Email Communications           |                 | 4.07          |     |  |
| 5 Excellent                    | 6/15            |               | 40  |  |
| 4 Very Good                    | 5/15            |               | 33  |  |
| 3 Good                         | 3/15            |               | 20  |  |
| 2 Fair                         | 1/15            |               | 7   |  |
| 1 Poor                         | 0/15            |               | 0   |  |
| Printed Directory for Media    |                 | 4.27          |     |  |
| 5 Excellent                    | 9/15            | T. <b>2</b> ( | 60  |  |
| 4 Very Good                    | 2/15            |               | 13  |  |
| 3 Good                         | 3/15            |               | 20  |  |
| 2 Fair                         | 1/15            |               | 7   |  |
| 1 Poor                         | 0/15            |               | 0   |  |
|                                | -               |               | -   |  |

| The Location (TOPONTO)                          |             |                           |            |
|---|-------------|---------------------------|------------|
| The Location (TORONTO)<br>5 Excellent           | 3 of 6 r    | 4.33 Avera<br>respondents | ige<br>50% |
| 4 Very Good                                     | 2/6         | •                         | 33%        |
| 3 Good  | 2/0<br>1/6  |                           | 17%        |
| 2 Fair  | 0/6         |                           | 0%         |
| 1 Poor  | 0/6         |                           | 0%         |
| 1100  | 0/0         |                           | 0 /0       |
| The Venue - The Fairmont Roya                   | al York     | 4.67                      |            |
| 5 Excellent                                     | 4/6         |                           | 67         |
| 4 Very Good                                     | 2/6         |                           | 33         |
| 3 Good  | 0/6         |                           | 0          |
| 2 Fair  | 0/6         |                           | 0          |
| 1 Poor  | 0/6         |                           | 0          |
|   |             |                           |            |
| Appointments                                    | 0.10        | 4.17                      |            |
| 5 Excellent                                     | 3/6         |                           | 50         |
| 4 Very Good                                     | 1/6         |                           | 17         |
| 3 Good  | 2/6         |                           | 33         |
| 2 Fair  | 0/6         |                           | 0          |
| 1 Poor  | 0/6         |                           | 0          |
| Breakfast                                       |             | 2.83                      |            |
| 5 Excellent                                     | 0/6         |                           | 0          |
| 4 Very Good                                     | 2/6         |                           | 33         |
| 3 Good  | 2/6         |                           | 33         |
| 2 Fair  | 1/6         |                           | 17         |
| 1 Poor  | 1/6         |                           | 17         |
|   |             |                           |            |
| Luncheon  |             | 3.00                      |            |
| 5 Excellent                                     | 0/5         |                           | 0          |
| 4 Very Good                                     | 2/5         |                           | 40         |
| 3 Good  | 1/5         |                           | 20         |
| 2 Fair  | 2/5         |                           | 40         |
| 1 Poor  | 0/5         |                           | 0          |
| Reception                                       |             | 3.50                      |            |
| 5 Excellent                                     | 1/6         | 0.00                      | 17         |
| 4 Very Good                                     | 1/6         |                           | 17         |
| 3 Good  | 4/6         |                           | 67         |
| 2 Fair  | 0/6         |                           | 0          |
| 1 Poor  | 0/6         |                           | 0          |
|   |             |                           |            |
| Quality of Media                                |             | 3.83                      |            |
| 5 Excellent                                     | 1/6         |                           | 17         |
| 4 Very Good                                     | 3/6         |                           | 50         |
| 3 Good  | 2/6         |                           | 33         |
| 2 Fair  | 0/6         |                           | 0          |
| 1 Poor  | 0/6         |                           | 0          |
| Website   |             | 4.33                      |            |
| 5 Excellent                                     | 3/6         |                           | 50         |
| 4 Very Good                                     | 2/6         |                           | 33         |
| 3 Good  | 1/6         |                           | 17         |
| 2 Fair  | 0/6         |                           | 0          |
| 1 Poor  | 0/6         |                           | 0          |
| Delete d Dise et any fam Each II II             |             | 4.67                      |            |
| Printed Directory for Exhibitors<br>5 Excellent | <b>5</b> /6 | 4.67                      | 83         |
| 4 Very Good                                     | 0/6         |                           | 0          |
| 3 Good  | 1/6         |                           | 17         |
| 2 Fair  | 0/6         |                           | 0          |
| 1 Poor  | 0/6         |                           | 0          |
|   |             |                           |            |
| Overall organization                            | • /-        | 4.50                      | <b>-</b>   |
| 5 Excellent                                     | 4/6         |                           | 67         |
| 4 Very Good                                     | 1/6         |                           | 17         |
| 3 Good  | 1/6         |                           | 17         |
| 2 Fair  | 0/6         |                           | 0          |
| 1 Poor  | 0/6         |                           | 0          |